



City of Kingsville, Texas

Office of the City Manager

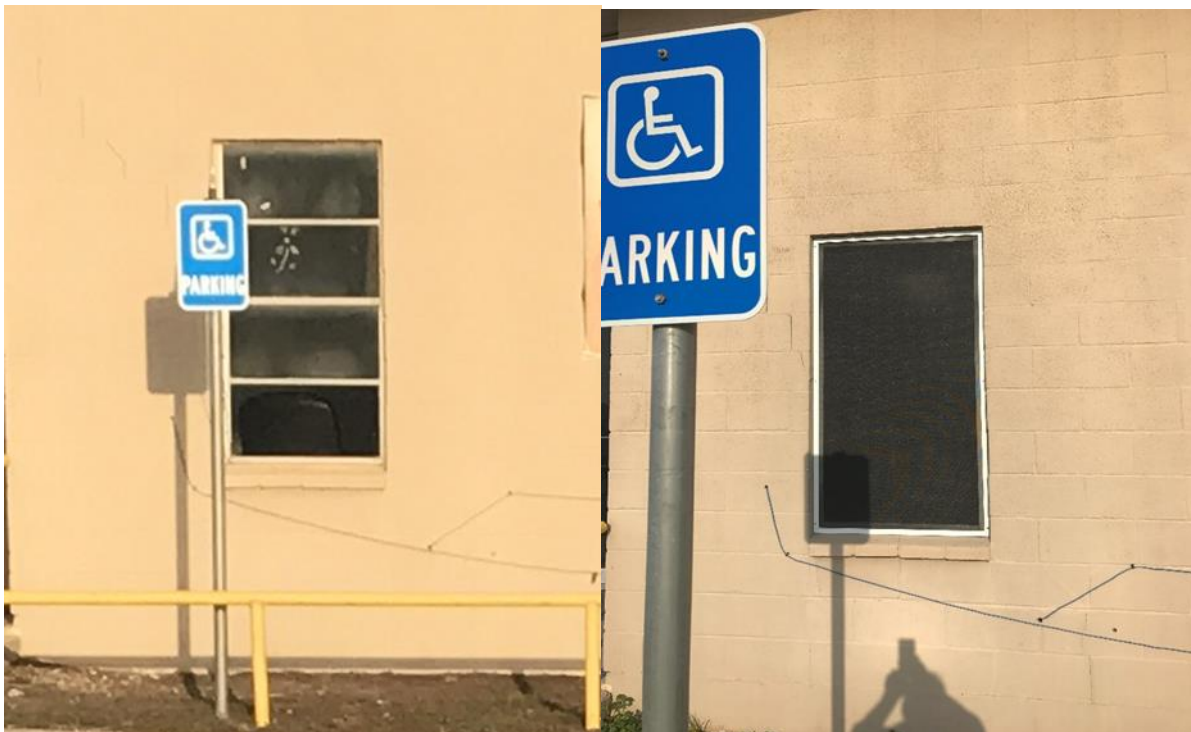
August 27th, 2018

Honorable Mayor, City Commission, and Residents of Kingsville:

The Monthly Performance and Activity Report provides a snapshot of the operations of our City Departments. Data tracked includes departmental 'Key Performance Indicators' (KPI)'s which are utilized to track our progress in these areas and compare them to months and years prior. This data helps us bring awareness and attention to areas that are not trending in the right direction. Below you will find a summary of the analysis of the data. Additionally, the report includes Key Updates that aim at showcasing the progress the City is making.

Animal Control

1. Dog *reclaims*, *adoptions*, and *euthanizations* are on an upward trend from 2017, while *rescues* are on a downward trend.
2. Cat *reclaims*, *adoptions*, and *euthanizations* are on an upward trend from 2017, while *rescues* are on a downward trend.
3. The City-County Health Department replaced an old office window at the Animal Control Shelter. The window was about 30 plus years old. It was loose, cracked, and did not reflect any sun light at all. The newly installed window is a fixed aluminum frame with a TDI window with solar tint and a screen. The new window looks great, employees are happy and is helping keep the animal shelter office cooler.





City of Kingsville, Texas

Office of the City Manager

4. City-County Health Department staff repainted the parking lines in front of the Animal Control Shelter. The parking lines were very faded and need a big touch up. The new restripe lines look great and are visible to the human eye. Thanks to Jason Torres, Health Inspector II and Eliseo Garcia, Animal Control Specialist for their hard work in making our parking lot look a lot better.



5. In our efforts to promote Adoption and to Save A Life in Kingsville and Kleberg County. The City-County Health Department recently purchased two banana flags promoting adoption and to save a life at our Monthly Pet Adoption Day. Our monthly pet adoptions are held the first Saturday of each month at the animal shelter from 9:30 a.m. to 1:30 p.m. The shelter is open for adoptions, rescues, releases and other animal control concerns. Thanks for all the support and efforts to everyone involved in helping to adopt, rescue dogs and cats from the City-County Health Department/Animal Control Shelter. The remaining 2018 Monthly Pet Adoption Day scheduled is as follows:

- a. Saturday, September 8, 2018 from 9:30 a.m. to 1:30 p.m.
- b. Saturday, October 6, 2018 from 9:30 a.m. to 1:30 p.m.
- c. Saturday, November 3, 2018 from 9:30 a.m. to 1:30 p.m.
- d. Saturday, December 1, 2018 from 9:30 a.m. to 1:30 p.m.

- * Adoption fee is \$25.00 (dogs) & \$20.00 (cats) and a \$20.00 refundable vaccination fee. Dates and times are subject to change.

Community Appearance

1. Code enforcement (a) *notices sent*, (b) *inspections*, and (c) *reinspection's* are on an upward trend from 2017, while *abateements* are on a downward trend.



City of Kingsville, Texas

Office of the City Manager

2. Recycling of *cardboard* is on an upward trend from 2017, while *other recyclables* (paper, plastic, & aluminum) is on a downward trend.
3. Examples of properties that have been abated by Community Appearance crews:
 - a. 305 Pasadena



b. 419 W King



c. 1233 E Lee



City of Kingsville, Texas

Office of the City Manager



4. Community Appearance operators mowed 88 properties, doubling the month of June.
5. There was a drop of recyclables waste, down 8-tons from month of June.
6. NAS Kingsville donated 2 cardboard balers to the Kingsville Recycling Center.





City of Kingsville, Texas

Office of the City Manager

Downtown

1. The first three quarterly Main Street Report's show that *building rehabs*, and *business starts & expansions* are on a downward trend from 2017, while *jobs created* are on an upward trend.
2. Historic District *total permits*, and *demolition permits* are on a downward trend from 2017, while *new construction permits* are on an upward trend.
3. A July 4th celebration was held at the downtown park. Pet and bike parades down 6th Street were followed by speeches, the singing of the national anthem and free hot dogs and watermelon. Downtown merchants dressed their windows for the holiday.



4. The owner of the Texas Theater is starting the process of installing LED panels in the marquee of the theater – one of each end of the marquee. The marquee will be finished off with metal panels inserted around the LED signs and the trim restored.





City of Kingsville, Texas

Office of the City Manager

5. The west wall of 307 E Kleberg, what remains of the larger Fuentes Building that burned in last summer's fire will be receiving a coat of stucco in August.



6. The new Wilson Building, 231 E Kleberg, is essentially complete. The below photos show the interior. A mid-block ADA compliant ramp has been installed on the east side of the building and the city will be taking on the task of the striping of the parking spaces.





City of Kingsville, Texas

Office of the City Manager

7. A new banner advertising the monthly Farmers Market has been installed over King Ave. Attendance is traditionally good at the market but the hope is to get those numbers up by getting the word out to more people.



8. The Downtown Manager attended a Texas Main Street professional development session in Amarillo mid-July. The group attended a noon concert on the courthouse square – Amarillo Main Street Manager, Beth Duke, is the lady with the hat. The session was also hosted by the nearby community of Canyon. These sessions typically include tours of the host cities so that Main Street folks can see and learn from what other communities are doing.



9. Downtown Manager Cynthia Martin is now a Certified Planner, recently qualifying for membership in the American Institute of Certified Planners (AICP), a program of the American Planning Association. Membership is obtained through a combination of education, experience and the passing of an exam.



City of Kingsville, Texas

Office of the City Manager

Fire Department/Emergency Management

1. Call volumes for *EMS* and *fire/first response* are on pace with 2017.
2. *Response times* are on-average 7% faster than 2017.
3. July 3rd: Supported NAS-Kingsville during their Fire Works Display.
4. July 13th: Participated in Kleberg/Kenedy County Hurricane Tabletop Exercise, and conducted an entry-level Fire Fighter Civil Service Written & Physical Agility Test.
5. July 18th: Presented a KFD 2018 Update at the Lion's Club Meeting.
6. July 19th: Attended FEMA DR 4332 Closeout Meeting.
7. July 22nd- 27th: Participated as a Guest Instructor during the 89th TEEX Municipal Fire School.



8. Participated in the TAMUK MCI Full Scale Exercise on July 25th, 2018.



9. July 29th: Presented at the Kleberg County Commission Meeting regarding Fire Prevention Ordinance expectations.
10. Completed interview of one Entry Level Fire Fighter to fill current vacancy.



City of Kingsville, Texas

Office of the City Manager

Golf Course

1. There are no key updates for this department.

* July Golf Course PAR data is not yet available at the time of the production of this report and might be impacted by the departure of Richard Flores as Golf Course Manager

Human Resources

1. *Total income* and *total expenses* are on an upward trend from 2017, with expenses exceeding income by 10%.
2. *Hires* and *separations* are on an upward trend from 2017, with 23 more hires than separations.
3. The *workers compensation experience modifier* is 26% lower than 2017, with overall *claims* on a downward trend.
4. Position Vacancies:

1	Planning - Permits	Building Inspector
1	Police	Telecommunications Operator
1	Police	Police Officer
1	Fire	Firefighter
3	Street	Equipment Operator II
1	Street	Equipment Operator I
1	Street	Equipment Operator III
1	Health	Animal Control Specialist
1	Parks & Recreation	Parks & Recreation Director
1	Golf Course	Golf Course Manager
1	Golf Course	PT Golf Pro-Shop Attendant
2	Golf Course	PT Maintenance - Golf Course
2	Parks	Maintenance Worker
1	Parks	PT Maintenance Worker
2	Library	PT Maintenance Worker
1	Water Construction	Water Construction Supervisor
1	Capital Improvements	Capital Improvements Manager



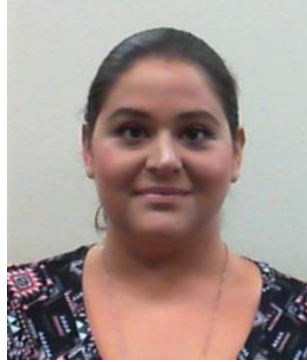
City of Kingsville, Texas

Office of the City Manager

5. New Hires:



Roberto David Saldana
Date of Hire: 7/2/18
Utility Worker – Water Const.



Allison M. Rodriguez
Date of Hire: 7/2/18
Telecomm. Operator – Police



Thomas Riojas
Date of Hire: 7/10/18
PT Maint. Worker - Library



Donald E. Jones
Date of Hire: 7/18/18
PT Maint. Worker–Golf Course



Gary Villarreal
Date of Hire: 7/30/18
Utility Worker–Waste Water



Jason Fletcher
Date of Hire: 7/30/18
Utility Worker – Waste Water



Celso Garcia
Date of Hire: 7/30/18 (Utility Worker – Street)



City of Kingsville, Texas

Office of the City Manager

Library

1. *Library visits* are trending downward from 2017, while patron *website visits* are trending upwards.
2. Registered *borrowers* have increased by 1% since 2017, while materials *circulation* is on a downward trend.
3. The *physical materials* collection has increased by 1% since 2017, while the *digital unit's* collection has increased by 29%.
4. Library *programs* and *attendance* are on a downward trend from 2017.
5. *Lab users* is on a downward trend from 2017.
6. July 5th: Linda and Jerrold Simpson showed the children rocks, gems, and minerals native to South Texas.



7. July 12th: Project Turnaround was on hand to discuss alcohol awareness. Participants tried to maneuver through an obstacle course while wearing alcohol sensory goggles.





City of Kingsville, Texas

Office of the City Manager

8. July 19th: Hosted 'How strong are your lungs?', a challenging lung utilization obstacle course.



9. July 25th: The library hosted a Reading Reward Party for children that submitted at least one completed reading log this summer. Each log represents 10 hours of reading.
- Children and their parents were treated to pizza. The children picked up their reading certificates and goodie bags.



10. July 26th: Texas State Aquarium representatives visited with children. Children had an opportunity to touch a baby alligator. Participants had a blast learning about various reptiles.





City of Kingsville, Texas

Office of the City Manager

Municipal Court

1. *New cases, adjudicated cases, warrants issued, and warrants cleared* are trending upward from 2017.
2. Court dockets continue to move efficiently and consistently with the effort and teamwork by Municipal court staff.
3. Renovations in Municipal Building: walls are being painted, plumbing and millwork continue. (pictures: court lobby TL, court room TR, break room BL, utility billing BR)





City of Kingsville, Texas

Office of the City Manager

Parks & Recreation

1. Facility usage of the *recreation hall, barbeque building, pool, the fields, and the shelter/ pavilion* are trending upwards for 2017.
2. Christopher Stringer and Family begin Sunday Morning Cowboy Church Services at Downtown Pavilion until their permanent Church is ready.



3. Parks Maintenance and Recreation staff begin training on operation of Splash Pad at Flores Park and Kiddie Pool at Brookshire.
4. Summer Camp partnership with local artist Amanda Martinez to paint butterflies on the restroom building at Dick Kleberg Park.
 - a. The hashtag for social media promotion is: #beabutterflydkp





City of Kingsville, Texas

Office of the City Manager

5. Surveying begins on site of new Dog Park in Dick Kleberg Park.

Planning & Development

Projects	Type	Est. Completion
Wildwood Trails	Residential	Ongoing
Marriott TownePlace Suites	Commercial	August 2018
Kingsville Veterinary Services	Commercial	November 2018
CoK Municipal Building	Public	December 2018
CoK Splash Pad - Kiddie Pool	Public	July 2018
New Taiwan Restaurant	Commercial	September 2018
Sirloin Stockade Ren./ Bray's BBQ	Commercial	November 2018
Apartments @ Milton & Kenedy	Apts. - 13 Units	TBD
Crystal Rose #2	Apts. - 7 Units	August 2018
Heritage Manor	Apts. - 8 Units	August 2018
Splash Pad - Flores Pad	Public	July 2018
Rudy's Pest Control	Commercial	August 2018
Physician's Premiere	Commercial	July 2018

1. New *commercial construction* and *residential construction* are both on a downward trend from FY 2017.
2. There are no key updates for this department.

Police Department

1. *Violent crime* and *property crime* are both trending downwards from 2017.
2. Average *total response time* and *dispatch time* are faster than 2017, while average *officer response time* is slower.
3. Detectives Division:
 - a. Detectives are working on Aggravated Robbery that occurred at a local convenience store. The suspect has gone into the store and stabbed the clerk in the chest before allowing the clerk to be cooperative. The clerk then gave the suspect the money and was later locked in the restroom, so the suspect could get away. Officers were able to identify the suspect on video. After a brief time, officers located the suspect and a foot pursuit ensued. The suspect was then located hiding in the back yard of a residence and taken into custody.
 - b. Detectives are investigating a case in which a nine-week-old baby was taken to SKMH and then transferred to Driscoll's Children's Hospital and placed on life-support for injuries that the infant had received. (More details to follow)



City of Kingsville, Texas

Office of the City Manager

- c. Detectives are looking into a case where a 4 to 5 month old infant was left in bathtub unattended and was unresponsive when call came in. The infant was transported to the hospital and then transferred to Driscoll's Children's Hospital. The infant has made a full recovery and is back at home.
 - d. Detectives are investigating an outcry made by a 4 year old female. The outcry was in reference to inappropriate behavior from a 14 year old male.
 - e. Detectives have worked on several criminal mischief and burglaries that have ended with warrants being issued for suspects. Warrants have also been issued for Indecency with a child.
4. Street Level Operations:
- a. On 07-06-18, Inv. A. Ruiz #26 conducted a lawful traffic stop at US Highway 77 and CR 2120. During the course of the traffic stop it was discovered the 30 year old Hispanic male driver was in possession of approximately .73 ounces of hydroponic marijuana and 12.4 grams of Hydrocodone. It was also discovered the male subject was a member of the Tango Blast gang. The male subject was arrested for Tampering with Evidence, Possession of Marijuana < 2oz, and Possession of a Controlled Substance Penalty Group 3 < 28G.
 - b. On 07-21-18, the SLOT and SWAT Team executed a no knock narcotics search warrant at 1117 ½ East Johnston. The investigation that took place over the course of several weeks revealed that a 37-year-old Hispanic male subject was dealing synthetic marijuana from the above mentioned location. The investigation involved hours of surveillance and multiple undercover purchases of narcotics from the location. The male subject was not on location at the time the search warrant was executed. A useable amount of synthetic marijuana was located along with a pair of knuckles. Arrest warrants will be issued for the male subject on a later date.
 - c. On 07-21-18, the SLOT and Ptlm. T. Davis #25 executed a knock and announce narcotics search warrant at 1700 East Kenedy Avenue (King Manor Apartment Complex). The investigation that took place over the course of several weeks revealed that a 49-year-old Hispanic male subject was dealing synthetic marijuana from the above mentioned location. The investigation involved hours of surveillance and multiple undercover purchases of narcotics from the location. The male subject was taken into custody after approximately 15 grams of synthetic marijuana was located. The male subject was charged with Manufacture / Delivery of a Controlled Substance Penalty Group 2A > 4g < 200g which is a felony of the 1st Degree.
 - d. On 07-28-18, the SLOT and SWAT Team executed a knock and announce narcotics search warrant at 1032 East Caesar. The investigation that took place over the course of several weeks revealed that a 24-year-old Hispanic female subject was dealing synthetic marijuana from the above mention location. The investigation involved hours of surveillance and multiple undercover purchases of narcotics from the location. The search did not reveal any synthetic marijuana and it was learned through the investigation that all of the narcotics had been sold during the overnight hours prior to the execution of the search warrant. It is believed the female recently packed up her belongings and moved to Corpus Christi, Texas.



City of Kingsville, Texas

Office of the City Manager

5. Grant Updates:

- a. Fund 029-JAG GRANT 2017-DJ-BX-0902, Grant #2017-DJ-BX-0902. Edward Byrne Memorial Justice Assistance Grant (Local Solicitation)
 - i. Disparate grant with county sharing \$10,320.00 or \$5,160 per governmental unit. Grant is being used to purchased Tactical Headsets for KPD SWAT and Tactical Helmets for KSO SWAT.
 - ii. The City of Kingsville will be purchasing both items and KSO will forward the difference in cost. KPD cost if \$5,256.80 for a difference of \$96.80 to be taken from current supplies line item. KSO cost is \$6,001.47 for a difference of \$841.47. A check will be brought over from KSO. Depending upon deliver this grant may rollover into FY2018-2019
- b. Fund 019 – PD Grant – JAG, Grant #3383001, Federal CFDA Number: 16.738. DJ-Edward Byrne Memorial Justice Assistance Grant Program
 - i. Xybix Dispatch Consoles have been installed and fully functional. City of Kingsville received reimbursement cost of \$27,052.80 on July 28th, 2018.
- c. Fund 083 – Criminal Justice Division of Governor Grant, Grant #3682101. NB-National Incident-Based Reporting System (NIBRS), NIBRS Transition Project.
 - i. Received notification via e-mail on July 26th, 2018 that this grant had been funded in the amount of \$224,654.53.
 - ii. RFP 18-13 has been posted by Purchasing Manager on the City of Kingsville website, with an opening date of August 28th, 2018.
 - iii. This grant will roll over into next year.
 - iv. Hardware was not funded for this grant. This is the area where I would like to use the \$100K funds that Ms. Balli and I had spoken. I also requested this from the City Manager. This additional \$100K would be added to \$110K that is currently earmarked for construction of a workout facility in the FY2017-2018 budget. These funds would purchase 35 GETAC tablets, 35 printers, 35 in car stands, 35 tactical keyboards, 35 in car pedestal mounts. We are still gathering information on this purchase.
- d. Fund 083 – Criminal Justice Division of Governor Grant, Grant #3474401, BG18-PY18 Rifle-Resistant Body Armor Grant.
 - i. Grant award and total reimbursable cost is \$42,930.00.
 - ii. Rifle Resistant Body Armor on order from GT Distributors. Body Armor should be shipped by mid-September.
- e. Fund 016 – PD – Stonegarden, Grant#3194303, Operation Stonegarden FY17.
 - i. Total grant award for Operational Overtime is \$96,365.19
 - ii. This will rollover to FY2018-2019
 - iii. Expenditures can begin on 10/01/20-18
 - iv. Total grant award for Operational Overtime is \$96,365.19



City of Kingsville, Texas

Office of the City Manager

- v. This will rollover to FY2018-2019
 - f. Need to create a Fund for this grant, will add to the budget changes. Grant #359380, SHSP LETPA.
 - i. Site Security and Tactical Team Upgrades
 - 1. Accessories for Portable Radio \$8,700.00
 - 2. CTAC Device, Tactical Communications \$6,070.00
 - 3. PACS System, Physical Access Control \$40,650.00
 - ii. Received notification that PACS System, Physical Access Control which was originally cut at the COG level due to lack of funds is now being funded. This grant is conditionally awarded in the amount of \$55,520.00.
 - iii. This grant will rollover into FY2018-2019
 - g. Fund 017 – PD Grant Borderstar – LBSP, Grant#2994104, BL19 Local Border Security Program, Operation Border Star.
 - i. Not yet awarded but have conditional award of \$75,000.00 for FY2018-19
 - ii. This grant will rollover into FY2018-2019
 - h. Fund 016 – PD – Stonegarden, Grant#3194302. Operation Stonegarden Solicitation FY16.
 - i. This grant will closeout at on September 30th, 2018. We have been able to utilize most if not all of the \$194,421.56 awarded.
 - i. Fund 017 – PD Grant Borderstar – LBSP, Grant#2994103. BL18 Local Border Security Program, Operation Border Star.
 - i. Grant award was \$75,000.00 for FY2017-18. Total amount of the grant will be used by end of this month.
 - j. Fund 023 – PD STEP Grant, 2019-kingsvPD-S-1YG-00076 STEP. Comprehensive Grant made available by the State of Texas, acting through the Texas Department of Transportation.
 - i. The Grant Period becomes effective on 10/01/2018 and ends on 09/30/2019.
 - ii. The Total Award is: \$15,594.88
 - iii. Amount Eligible for Reimbursement by the Department: \$12,018.29
 - iv. Match Amount provided by the City of Kingsville: \$3,576.59
 - v. The cash match will be made from KPD regular OT budget.
 - vi. The STEP grant will target 3 specific areas outlined below:
 - 1. King Avenue from University Blvd. east to 6th St.
 - 2. 14th St. from King Avenue south to General Cavazos Blvd.
 - 3. US 77 ¼ mile north and south of FM1717, to include 1/8 of a mile north and south of US 77.
 - vii. This grant will rollover into FY2018-2019
6. Communication Division:



City of Kingsville, Texas

Office of the City Manager

- a. Allison Rodriguez was hired and started with our Department and on the 6th of July. Ms. Rodriguez is a licensed Telecommunication Operator and has 5yrs of previous experience.
 - b. Communication Trailer is coming together with the help of IT Noe Sosa. We have purchased two monitors and other equipment that was needed in order for the trailer to function.
7. Patrol Division:
- a. Four cadets (David Jenkins, Carl Huizar, Felipe Uribe and Nicolas Guerrero) started at the Del Mar Police Academy on July 9th.
 - b. KPD's newest officer, Celinda Gonzalez, began her second phase of FTO training, transferring from Eves to Day Shift. Her current FTO is Cynthia Flores.
 - c. Many officers are continuing to be very active in their participation of the Operation Stonegarden grant program. The July reimbursement request was \$20,382, from June 24 through July 21.
 - d. On July 21st, the convenience store at King and Armstrong was robbed and the store clerk stabbed and locked in the men's room. Officers viewed the video, found a witness, identified as suspect, contacted the suspect's mother, confirmed the identity from the mother, chased and located and arrested Richard Fondville Jr. for Aggravated Robbery. The above events took a little over two hours.
 - e. Patrol officers wrote 351 citations during the month.

Public Works

1. Garage *oil changes* are on pace with 2017, while *tire maintenance* is trending upwards. *Un-scheduled service* is trending upwards from 2017, while *scheduled service* is trending downwards.
2. Sanitation *damaged roll-outs* are trending upwards from 2017, while *new accounts* are trending downwards.
3. Solid waste *customers* are up 230% from 2017. *Residential waste* is trending upwards from 2017, while *commercial waste* and *outside waste* are trending downwards. *City construction & demolition waste (C&D)* is trending upwards from 2017, while *commercial C&D*, *residential C&D*, and *total brush* is trending downwards.
4. Wastewater *new lines*, *lines replaced*, and *lines cleaned* are trending downwards from 2017. *Sewer repairs* and *sewer back-ups* are trending upwards from 2017.
5. Water *main breaks*, *meter leaks*, and *service leaks* are trending downwards from 2017. *Well production* and *Texas Water Authority (STWA) Production* are on pace with 2017.
6. Solid Waste:
 - a. Employees utilize slope mower to cut grass on uneven slopes at the Landfill.



City of Kingsville, Texas

Office of the City Manager





City of Kingsville, Texas

Office of the City Manager

7. Wastewater:

- a. Crews replaced sewer main on the 700 block of E Alice.



- b. Cleaned South Creek Lift station with Vector for repairs.





City of Kingsville, Texas

Office of the City Manager

8. Water Production & Distribution:

- a. Crews installed backflow at new splash pads and continue to repair main breaks and exercise valves.
- b. Joe Casillas is testing backflow devices for water quality assurance.

Streets

1. *Pothole work-orders* and *alley work-orders* are trending upwards from 2017.
2. *Street repairs* are on a downward trend from 2017.
3. Completed Boyd Ave surfacing and Caesar ditch cleaning.



4. Crews are working on Chandler Street reconstruction.





City of Kingsville, Texas

Office of the City Manager

Tourism

1. Hotel *occupancy* is at 56% vs 57% YTD in 2017. Tax collected this June was \$45,274, vs \$50,101 the previous June.
2. July 4th – tourism participated in the 4th of July & Kingsville birthday party celebration. We also coordinated with KIII for 2 stories about the festivities. Both videos were shared on our Facebook.



Kingsville turns 114 on this Independence Day

Among the pictures and artifacts, you can also find a book with the stories from families who wrote down their memories of the depot.

3. July 12-14 Tourism Director Janine Reyes and Alicia Tijerina attended the Texas Festivals and Events Conference in McAllen. Having two attendees helped maximize workshop attendance. Classroom topics included event and concert planning, sponsorship round table, parade float building, eco-tourism events, social media workshops. Tourism made contacts and connections we are coordinating with now for Ranch Hand Weekend planning.
4. KRIS 6 News covered the Dolores Price exhibit and Wild Horse Distillery in July AND Tourism attended and helped promote the Meet Makenzi event at Harrel's Pharmacy.



City of King'sville, Texas

Office of the City Manager



- 5. Facebook likes are up from 2496 June 30 to 2931 August 17th. Instagram followers are up from 469 to 540.

Total Page Likes as of Today: 2,931

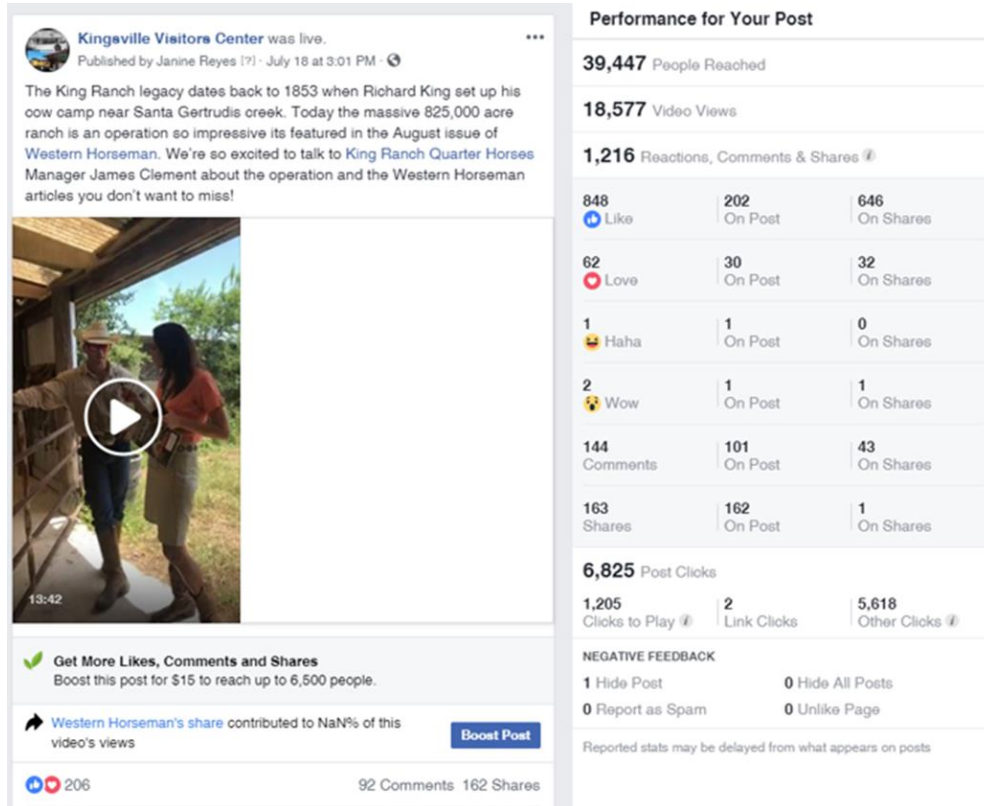




City of Kingsville, Texas

Office of the City Manager

- Our most viewed video this month was a Facebook live that we did on King Ranch featuring the Western Horseman Special Edition featuring King Ranch. We interviewed James Clement III, Western Horseman shared the post and we got massive engagement.



- * Metrics for this department are for the previous month, as the process requires to collect them.

Utility Billing & Meter Reading

- Service orders for *new service*, *disconnects*, and *leak checks* are on a downward trend from 2017, while *failed meters* are on an upward trend.
- Billing *statements issued*, *late notices*, and *disconnects* are on-pace with 2017.
- Payments by *cash*, *credit cards*, *checks & money orders*, via *online*, and *electronic funds transfers & other* are trending downward from 2017, while payments via the *service network* are up by 190%.
- The Municipal building construction is looking like it will be done soon.
 - All the drywall is up with the initial paint coat applied.
 - The desk is being assembled for the employees, and ceiling tile is going up.
 - The bathrooms are almost complete.