



2022 RFP Addendum

EAP

1. Please provide the number of employees to be covered. **Approximately 250 - 280**
2. How many years has Interface been providing EAP services to the City? **Since October 2011**
3. What is the current rate being paid for the EAP? **\$2.55 PEPM**
4. Please provide a rate history for the contract. **It has always been \$2.55 PEPM since inception**
5. Please provide utilization reports for years 2019-2021. **Not available**
6. If utilization reports are not available, please provide the number of opened cases for each year 2019-2021 as well as the number of counseling sessions provided each year 2019-2021. **Not available**
7. What RFP visit model(s) are being requested? What is the current visit model (for example: a 3 visit counseling model, 5 visit counseling model, etc.)? **6 face-to-face consultations, unlimited telephonic consultations, financial and legal services.**
8. How many onsite training hours are included in the current contract/being requested for this contract? How many onsite training hours were used each year 2019-2021? **Not available**
9. How many live webinar training hours are included in the current contract/being requested for this contract? How many live webinar training hours were used each year 2019-2021? **Not available**
10. How many onsite Critical Incident Response hours are included in the current contract/being requested for this contract? How many Critical Incident Response hours were used each year 2019-2021? **Not available**
11. How many onsite health/benefits/open-enrollment fairs is the EAP vendor expected to attend each year? How many hours is each fair? **One to two per year**

Medical:

- As our Underwriting Team is working through the RFP for the City of Kingsville, they had the following question. Is there a "Proposal Profile" form that needs to be filled out, or is it ok to send our Executive Summary? **An Executive Summary will suffice**

Medical Spending Accounts & COBRA

- Ameriflex reviewed the City of Kingsville, TX RFP 22-15 for Group Medical Employee Benefits Programs today. Per the RFP, we are requesting the census information. Will you please send the census to us at your earliest convenience? **Please see RFP package**

